Dot every I. Cross every T. Your custom Q•wrx℠ solution entails all needed IT logistics.

Deployment-Ready IT

Since 1979, Dynamic Computer Corporation has evolved and prospered by finding opportunity where customers see headaches. Simply put, we take the worry and stress out of IT management for our customers. We distinguish ourselves less by what we do than by the thoroughness, precision and efficiency with which we do it. **Q•wrx**℠ is the name for our end-to-end and ahead-of-the curve IT configuration, asset management and logistics services. As one customer put it, **"It's deployment-ready IT."**

For the past 20 years, Dynamic has been serving customers who have demanding and ever more exacting requirements to meet rigorous compliance standards. These include medical device manufacturers and defense contractors. Dynamic has welcomed the challenge to meet and exceed ISO standards for registrations. Whether a customer has such compliance requirements or not, these high standards are built into **Q•wrx**℠ for all customers.

Risk Management in the Supply Chain

Single-sourcing through Dynamic is the first step to gaining the **Q•wrx**℠ advantage. In close collaboration with our customers, we scour a customer's infrastructure, seeking every opportunity to identify the most cost-effective products, streamline processes, mitigate risk, prolong product lifecycles and reduce downtime for set-up.

Dynamic has established relationships with over 500 IT OEMs. Dynamic purchases only through authorized channels and works only with validated distributors. This enables vendor-neutral decisions finely calibrated and scaled to meet very specific customer needs, both internal and external. Because Dynamic can extend its

Q•wrx℠

IT compliance ensured.

preferred pricing arrangements to customers, there is an opportunity for significant savings. We can work with a customer's existing OEM relationships too. With our insights into IT pricing, we can sometimes even negotiate with customer vendors for more favorable pricing.

Technical Services

Our **Q•wrx**℠ technical services group delivers consistent, reliable and tested configuration and imaging services in a cost-efficient and timely manner. Our teams work closely with the customer to design, test and validate the customer's solution. Once a system is designed, specified and approved, Dynamic takes over the responsibility for flawless delivery.

Audit-Proof Documentation

Dynamic provides detailed documentation of all **Q•wrx**℠ managed systems, from complete asset information to work instruction and process documentation. We keep records as long as customers need them or regulators require them. Our customers are audit-proof.

(continued)

Pair your Q•wrx℠ solution with the latest and best hardware and software products, selected from Dynamic's 500+ technology partners.

hp · BROCADE · FUJITSU · Panasonic · Microsoft · CISCO

Symantec · Adobe · DELL · SAMSUNG · Lenovo · vmware

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Get IT right.

Lifecycle Management

Q•wrx[SM] closely tracks vendor inventory against product roadmaps to provide proactive lifecycle management. For instance, when informed that a part will no longer be available, Dynamic will notify the customer of the opportunity for a strategic last-time buy that may as much as double the lifecycle of a device and eliminate the nightmare of being unable to ship product until next-generation systems are available.

Zero Out-of-the-Box Failures

When customer orders are delivered to Dynamic, every product is inspected in our secure facility. If there is a problem, we resolve it with the OEM before forwarding the product to you. Our goal is **zero out-of-the-box failures** on the customer's end.

After staging each system, Dynamic provides kitting, tagging, labeling, domestic and international shipping, tracking, storage and warehousing to assure the least possible disruption to customer operations. One CIO for a Fortune 50 company has told us that the **Q•wrx**[SM] package "has cut the time necessary for some set-up and maintenance tasks from two to three months to two or three days." **Q•wrx**[SM] manages all logistical details.

**Give us your IT headaches.
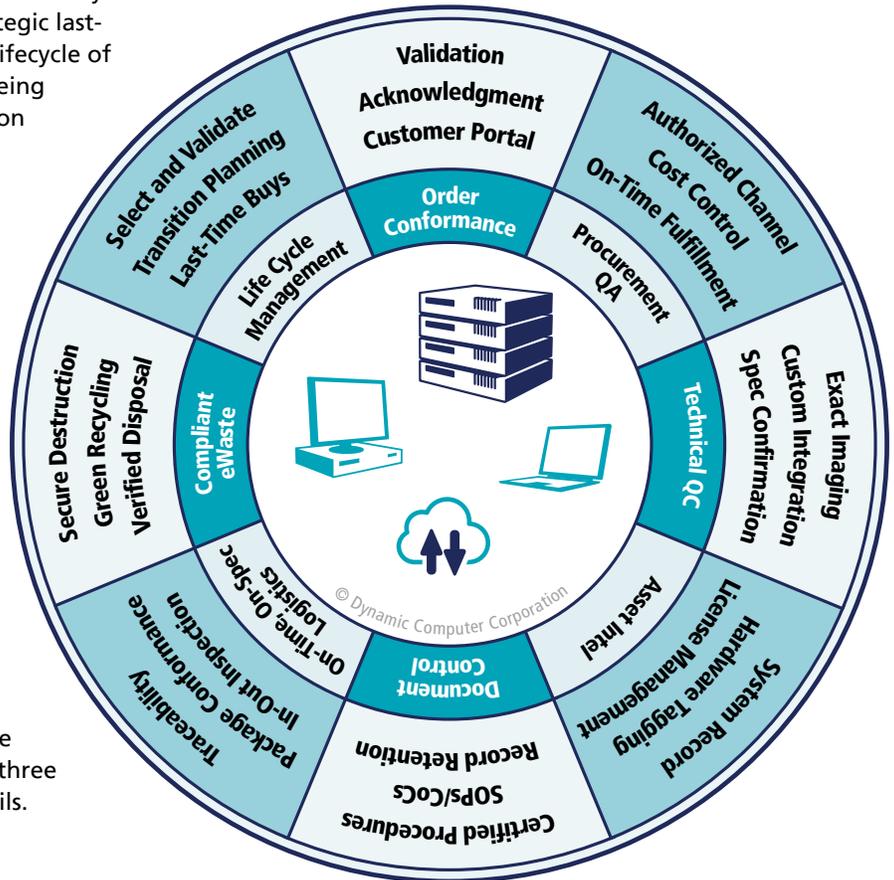We'll give you IT solutions.**

Q•wrx[SM]
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BY

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Validation
Acknowledgment
Customer Portal
Authorized Channel
Cost Control
On-Time Fulfillment
Select and Validate
Transition Planning
Last-Time Buys
Order Conformance
Procurement QA
Life Cycle Management
Technical QC
Secure Destruction
Green Recycling
Verified Disposal
Compliant eWaste
Exact Imaging
Custom Integration
Spec Confirmation
Asset Intel
License Management
Hardware Tagging
System Record
On-Time Logistics
In-Out Inspection
Package Conformance
Traceability
Document Control
Record Retention
SOPs/CoCs
Certified Procedures

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> **"Standards compliance? Check. Quality compliance? Check. Security compliance? Check. Q•wrx**[SM] **has us covered all around."**
>
> *—CIO, Fortune 50 health insurance and information systems company*

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ISO 13485**

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